**Quality Audit Report**

**Project:** Telco Cloud Migration  
**Audit Date:** [Insert Date]  
**Auditor(s):** [Name(s)]  
**Audit Type:** Scheduled/Internal/External

**1. Objectives**

* Verify adherence to the Quality Management Plan
* Confirm compliance with regulatory and security standards
* Assess effectiveness of testing phases (UAT, Integration, Performance)
* Review documentation completeness and accuracy

**2. Scope**

* Cloud infrastructure provisioning and configuration
* OSS/BSS and CRM migration modules
* Security implementations (IAM, encryption)
* Data migration processes
* Training and knowledge transfer

**3. Audit Findings Summary**

| **Area Audited** | **Criteria/Standard** | **Status** | **Observations/Notes** | **Recommendations** |
| --- | --- | --- | --- | --- |
| Infrastructure Provisioning | Project Specs & SLAs | Pass | All infra deployed per plan | Continue regular monitoring |
| OSS/BSS Migration | Functional Specs | Pass | Minor delays; no critical defects | Expedite remaining tests |
| CRM Integration | API & Performance | Minor Issues | API latency slightly above threshold | Optimize integration workflow |
| Security Controls | ISO 27001 & Internal | Pass | Proper IAM and encryption in place | Maintain audit trail |
| Data Migration | Accuracy & Completeness | Pass | >99.9% data match | Periodic validation recommended |
| Training Documentation | Completion Status | Minor Issues | 2 sessions pending sign-off | Complete training & document logs |

**4. Non-Conformities & Corrective Actions**

| **Issue ID** | **Description** | **Severity** | **Corrective Action** | **Responsible Party** | **Due Date** |
| --- | --- | --- | --- | --- | --- |
| QA-001 | CRM API latency over threshold | Medium | Performance tuning & retesting | DevOps Team | [Date] |
| QA-002 | Missing sign-off on training docs | Low | Follow-up and document completion | Training Lead | [Date] |

**5. Auditor's Summary**

Overall, the migration maintains high quality standards with effective controls. Minor issues identified are being addressed proactively. Continued monitoring during deployment is advised.